The following are frequently asked questions regarding the OH ITSA program.

1. **Who uses this program?**

   All State of Ohio government agencies and the over 1,500 cooperative purchasing program entities are eligible users of this program.

2. **How do government users get started in this program?**

   Government users can begin using this program for their staffing needs immediately after contacting OST at OHITSA-support@ostglobal.com for their credentials and instructions.

3. **How do vendors participate in this program?**

   Vendors must contact a representative of OST at OHITSA-support@ostglobal.com and complete an enrollment package before being eligible to participate in the program. Companies certified as an MBE in Ohio have a preference.